



Audrey Elmore

MEDICAL RECORDS
COORDINATOR

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As Medical Records Coordinator for Boyes Turner's outstanding clinical negligence team, Audrey uses her specialist nursing skills and extensive neonatal intensive care nursing experience to provide detailed medical chronologies, medical records organisation, clinical insight and support to the team's solicitors in the preparation of our clients' complex medical negligence claims.

Audrey draws on her extensive clinical knowledge gained from 38 years as a general and sick children's nurse within the NHS and 16 years as a matron managing neonatal intensive care services in two NHS hospitals. As a nurse, she worked at senior nursing team and management level, where her duties included writing and developing clinical care policies, investigating clinical incidents and providing reports of her findings to senior NHS and external bodies, including the Coroner's Court.

A former member of the Royal College of Nursing registered with the Nursing and Midwifery Council, Audrey began her nursing career by training as an adult and paediatric nurse at Great Ormond Street Children's Hospitals and Hammersmith Hospital, London. She qualified as an RGN and RSCN in 1983. Throughout her nursing career she maintained her interest in professional development, achieving a BA degree in History and Humanities with the Open University, a Health Service Management Diploma with the Royal College of Nursing/Manchester University and a Master's level diploma in Health and Social Care Management with Reading University.

After taking early retirement from the NHS to care for family members, she was enticed back to work by the discovery of this role which allows her to use her knowledge and skills in a new way to help people who have been injured by substandard hospital care. These days her work involves coordinating and organising

medical records, preparing chronologies of our clients' medical histories and treatments, and reviewing their medical notes in detail to gain insight into the standard of care that our clients received to assist the legal team in their preparation of each client's claim. She particularly enjoys working on cases which require her to revisit her former specialisms of paediatric (child) and neonatal (baby) care.